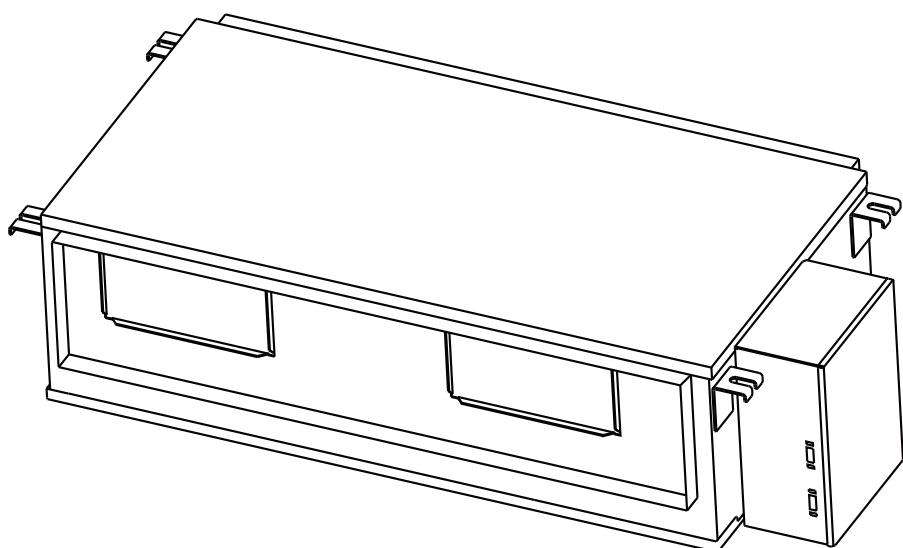




The Comfortable Choice

HIGH STATIC PRESSURE DUCT TYPE AIR CONDITIONER

User's Manual



Models:

TDS-TSO105HVDM

TDS-TSO130HVDM

TDS-TSO145HVDM

TDS-TSO170HVDM

IMPORTANT NOTE:

Thank you for selecting a TECO quality Air Conditioner. Read this manual carefully before installing or operating your new air conditioning unit. Make sure to save this manual for future reference.

The design and specifications are subject to change without prior notice for product improvement. Consult the sales agents or manufacturer for details.



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Safety Precautions

Read Safety Precautions Before Operation and Installation

Incorrect installation due to ignoring instructions can cause serious damage or injury. The seriousness of potential damage or injuries is classified as either a **WARNING** or **CAUTION**.



WARNING

This symbol indicates the possibility of personnel injury or loss of life.



CAUTION

This symbol indicates the possibility of property damage or serious consequences.



WARNING

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.



WARNINGS FOR PRODUCT USE

- If an abnormal situation arises (like a burning smell), immediately turn off the unit and disconnect the power. Call your dealer for instructions to avoid electric shock, fire or injury.
- **Do not** insert fingers, rods or other objects into the air inlet or outlet. This may cause injury, since the fan may be rotating at high speeds.
- **Do not** use flammable sprays such as hair spray, lacquer or paint near the unit. This may cause fire or combustion.
- **Do not** operate the air conditioner in places near or around combustible gases. Emitted gas may collect around the unit and cause explosion.
- **Do not** operate your air conditioner in a wet room such as a bathroom or laundry room. Too much exposure to water can cause electrical components to short circuit.
- **Do not** expose your body directly to cool air for a prolonged period of time.
- **Do not** allow children to play with the air conditioner. Children must be supervised around the unit at all times.
- If the air conditioner is used together with burners or other heating devices, thoroughly ventilate the room to avoid oxygen deficiency.
- In certain functional environments, such as kitchens, server rooms, etc., the use of specially designed air-conditioning units is highly recommended.

CLEANING AND MAINTENANCE WARNINGS

- Turn off the device and disconnect the power before cleaning. Failure to do so may cause electrical shock.
- **Do not** clean the air conditioner with excessive amounts of water.
- **Do not** clean the air conditioner with combustible cleaning agents. Combustible cleaning agents can cause fire or deformation.



CAUTION

- Turn off the air conditioner and disconnect the power if you are not going to use it for a long time.
- Turn off and unplug the unit during storms.
- Make sure that water condensation can drain unhindered from the unit.
- **Do not** operate the air conditioner with wet hands. This may cause electric shock.
- **Do not** use device for any other purpose than its intended use.
- **Do not** climb onto or place objects on top of the outdoor unit.
- **Do not** allow the air conditioner to operate for long periods of time with doors or windows open, or if the humidity is very high.

Note about Fluorinated Gases

1. This air-conditioning unit may contain fluorinated greenhouse gases. For specific information on the type of gas and the amount, please refer to the relevant label on the outdoor unit itself. Compliance with the latest Ozone Protection and Synthetic Greenhouse Gas Management Regulations must be observed.
2. Installation, service, maintenance and repair of this unit must be performed by an ARC certified technician.
3. Product de-commissioning and recycling must be performed by an ARC certified technician.
4. When the unit is checked for leaks, proper record-keeping of all checks is strongly recommended.

Disposal Guidelines

This marking shown on the product or its literature, indicates that waste electrical and electrical equipment should not be mixed with general household waste.

- Packing (e.g. wraps, polystyrene etc.) can be dangerous for children. There is risk of suffocation. Keep packaging materials anyway from children.
- Contact your local authorities for correct method of disposal. Dispose of all packaging in a responsible manner in accordance with local regulations.

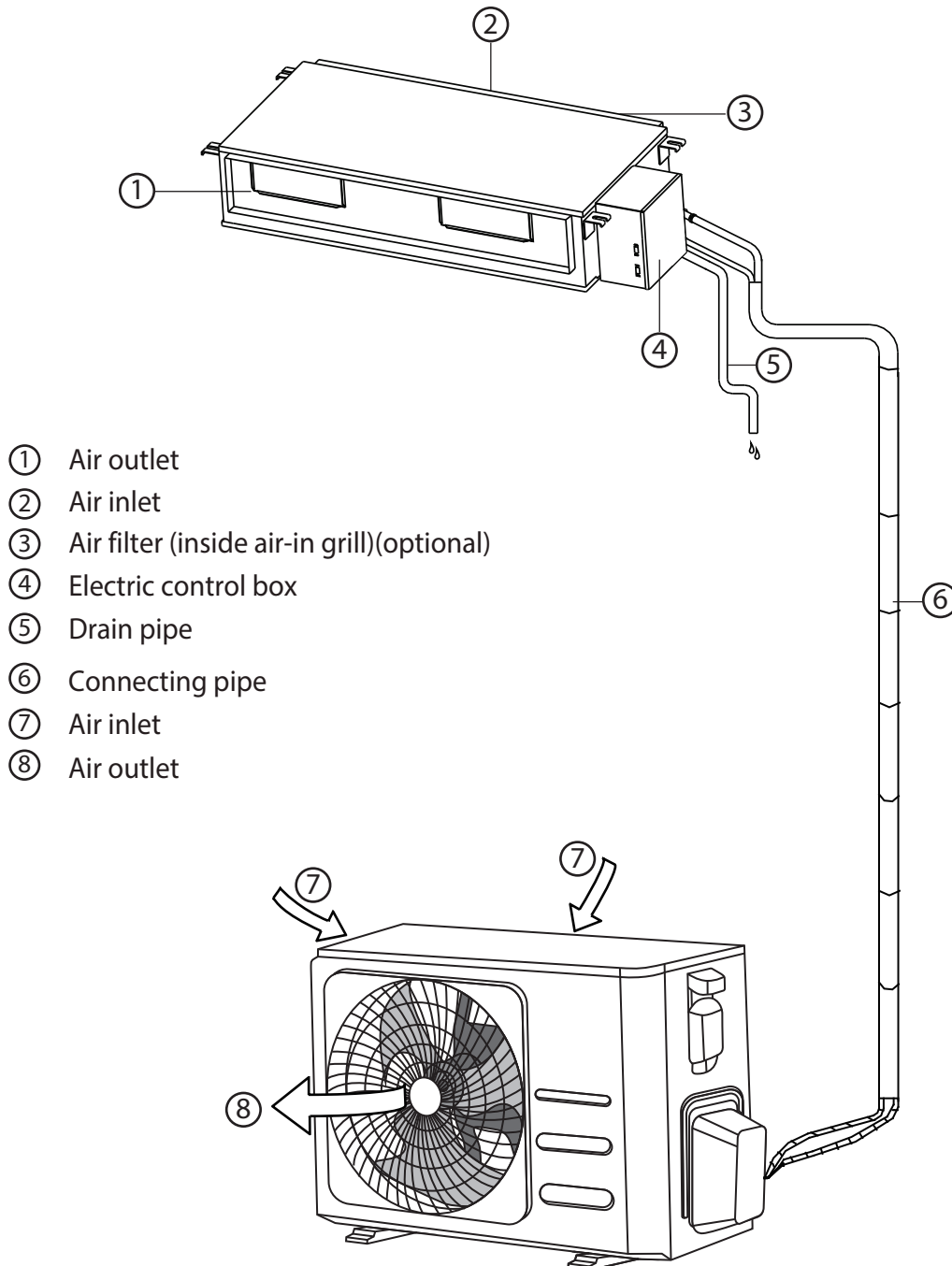


Unit Specifications and Features

Outline of the Unit and Main Parts

NOTE: Different models have different display panel. Not all the indicators describing below are available for the air conditioner you purchased. Please check the indoor display panel of the unit you purchased. Illustrations in this manual are for explanatory purposes. The actual shape of your indoor unit may be slightly different. The actual shape shall prevail.

This display panel on the indoor unit can be used to operate the unit in case the remote control has been misplaced or is out of batteries.



Operating temperature

When your air conditioner is used outside of the following temperature ranges, certain safety protection features may activate and cause the unit to disable.

Inverter Split Type

	COOL mode	HEAT mode	DRY mode
Room Temperature	17°C - 32°C (62°F - 90°F)	0°C - 30°C (32°F - 86°F)	10°C - 32°C (50°F - 90°F)
Outdoor Temperature	0°C - 50°C (32°F - 122°F)	-15°C - 24°C (5°F - 75°F)	0°C - 50°C (32°F - 122°F)
	-15°C - 50°C (5°F - 122°F) (For models with low temp. cooling systems.)		
	0°C - 52°C (32°F - 126°F) (For special tropical models)		0°C - 52°C (32°F - 126°F) (For special tropical models)

FOR OUTDOOR UNITS WITH AUXILIARY ELECTRIC HEATER

When outside temperature is below 0°C (32°F), we strongly recommend keeping the unit plugged in at all time to ensure smooth ongoing performance.

NOTE: Room relative humidity less than 80%. If the air conditioner operates in excess of this figure, the surface of the air conditioner may attract condensation. Please sets the vertical air flow louver to its maximum angle (vertically to the floor), and set HIGH fan mode.

To further optimize the performance of your unit, do the following:

- Keep doors and windows closed.
- Limit energy usage by using TIMER ON and TIMER OFF functions.
- Do not block air inlets or outlets.
- Regularly inspect and clean air filters.

Feature and function of the wired controller

Feature:

LCD display.

Malfunction code display: it can display the error code, helpful for service.

Room temperature display.

Weekly Timer.

Function:

Mode: choose Auto-Cool-Dry- Heat-Fan

Fan speed: Auto/Low/Med/High speed

Timer ON/OFF

Temperature setting

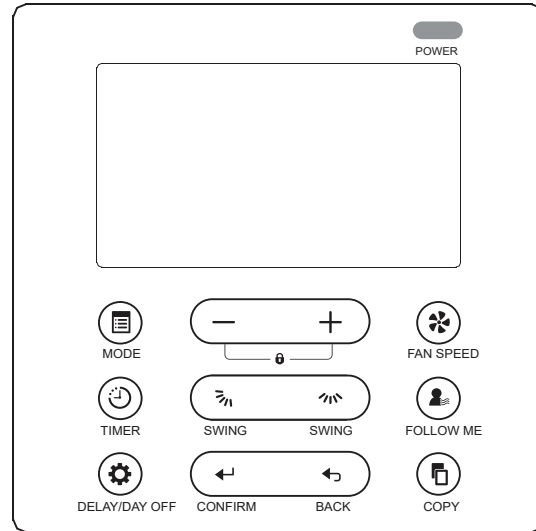
Weekly timer

Follow Me

Child Lock

LCD display

Clock



Wired Controller Model:
WALLCONTROLKJR120C

Note: Please refer to Wired Controller Manual for more information.

Other features

Default Setting

When the air conditioner restarts after a power failure, it will default to the factory settings (AUTO mode, AUTO fan, 24°C (76°F)). This may cause inconsistencies on the remote control and unit panel. Use your remote control to update the status.

Auto-Restart (some models)

In case of power failure, the system will immediately stop. When power returns, the Operation light on the indoor unit will flash. To restart the unit, press the **ON/OFF** button on the remote control. If the system has an auto restart function, the unit will restart using the same settings.

Louver Angle Memory Function (some models)

Some models are designed with a louver angle memory function. When the unit restarts after a power failure, the angle of the horizontal louvers will automatically return to the previous position. The angle of the horizontal louver should not be set too small as condensation may form and drip into the machine. To reset the louver, press the manual button, which will reset the horizontal louver settings.

Refrigerant Leak Detection System (some models)

In the event of a refrigerant leak, the LCD screen will display "EC" and the LED indicator light will flash.

NOTE: The design, specifications, function and features are subjected to change without prior notice for product improvement.

Care and Maintenance

Cleaning Your Indoor Unit

BEFORE CLEANING OR MAINTENANCE

ALWAYS TURN OFF YOUR AIR CONDITIONER SYSTEM AND DISCONNECT ITS POWER SUPPLY BEFORE CLEANING OR MAINTENANCE.

CAUTION

Only use a soft, dry cloth to wipe the unit clean. If the unit is especially dirty, you can use a cloth soaked in warm water to wipe it clean.

- **Do not** use chemicals or chemically treated cloths to clean the unit
- **Do not** use benzene, paint thinner, polishing powder or other solvents to clean the unit. They can cause the plastic surface to crack or deform.
- **Do not** use water hotter than 40°C (104°F) to clean the front panel. This can cause the panel to deform or become discolored.

Cleaning Your Air Filter

The air filter can prevent the dust or other particulate from going inside. If the filter is blocked, the working efficiency of the air conditioner may greatly decrease.

Therefore, the filter must be cleaned at least once every two weeks during long time usage.

If the air conditioner is installed in a very dusty place, clean the air filter more frequently.

If the accumulated dust is too heavy to be cleaned, please replace the filter with a new one.

When cleaning the filter, make sure the system is off.

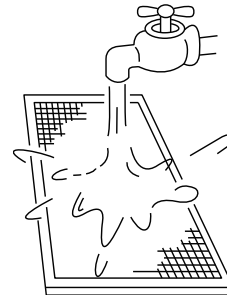
The filter is cleaned with a vacuum or by hand washing.

WARNING: DO NOT REMOVE OR CLEAN THE FILTER BY YOURSELF

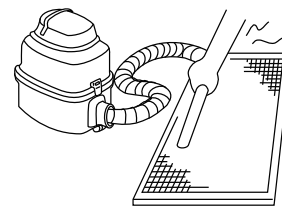
Removing and cleaning the filter can be dangerous. Removal and maintenance must be performed by a certified technician.

1. Take out the air filter from the return air grille.
2. Clean the air filter with the soft brush or vacuum cleaner. If dust is too heavy, then rinse it with running water and dry it in a ventilated area.

If using water, the inlet side should face down and away from the water stream.



If using a vacuum cleaner, the inlet side should face the vacuum.



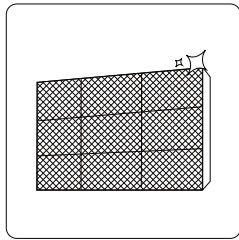


CAUTION

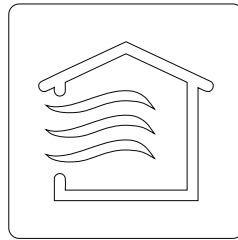
- Any maintenance and cleaning of outdoor unit should be performed by an authorized dealer or a licensed service provider.
- Any unit repairs should be performed by an authorized dealer or a licensed service provider.

Maintenance – Long Periods of Non-Use

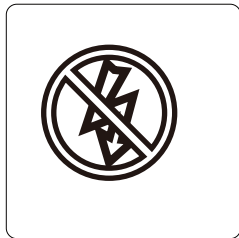
If you plan not to use your air conditioner for an extended period of time, do the following:



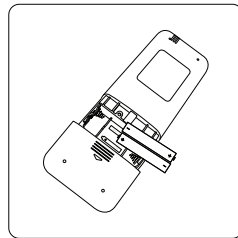
Clean all filters



Turn on FAN function until unit dries out completely



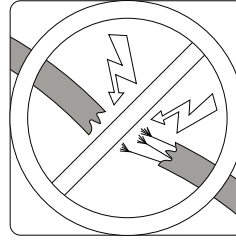
Turn off the unit and disconnect the power



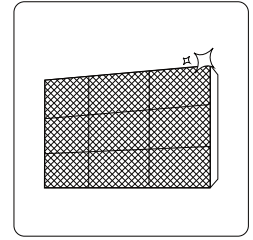
Remove batteries from remote control

Maintenance – Pre-Season Inspection

After long periods of non-use, or before periods of frequent use, do the following:



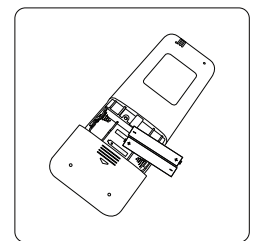
Check for damaged wires



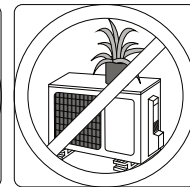
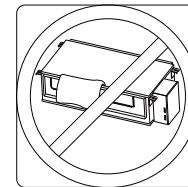
Clean all filters



Check for leaks



Replace batteries



Make sure nothing is blocking all air inlets and outlets

Troubleshooting

SAFETY PRECAUTIONS

If any of the following conditions occurs, turn off your unit immediately!

- The power cord is damaged or abnormally warm
- You smell a burning odor
- The unit emits loud or abnormal sounds
- A power fuse blows or the circuit breaker frequently trips
- Water or other objects fall into or out of the unit

DO NOT ATTEMPT TO FIX THESE YOURSELF! CONTACT AN AUTHORIZED SERVICE PROVIDER IMMEDIATELY!

Common Issues

The following problems are not a malfunction and in most situations will not require repairs.

Issue	Possible Causes
Unit does not turn on when pressing ON/OFF button	The Unit has a 3-minute protection feature that prevents the unit from overloading. The unit cannot be restarted within three minutes of being turned off.
	Cooling and Heating Models: If the Operation light and PRE-DEF (Pre-heating/Defrost) indicators are lit up, the outdoor temperature is too cold and the unit's anti-cold wind is activated in order to defrost the unit.
	In Cooling-only Models: If the "Fan Only" indicator is lit up, the outdoor temperature is too cold and the unit's anti-freeze protection is activated in order to defrost the unit.
The unit changes from COOL/HEAT mode to FAN mode	The unit may change its setting to prevent frost from forming on the unit. Once the temperature increases, the unit will start operating in the previously selected mode again.
	The set temperature has been reached, at which point the unit turns off the compressor. The unit will continue operating when the temperature fluctuates again.
The indoor unit emits white mist	In humid regions, a large temperature difference between the room's air and the conditioned air can cause white mist.
Both the indoor and outdoor units emit white mist	When the unit restarts in HEAT mode after defrosting, white mist may be emitted due to moisture generated from the defrosting process.
The indoor unit makes noises	A rushing air sound may occur when the louver resets its position.
	A squeaking sound is heard when the system is OFF or in COOL mode. The noise is also heard when the drain pump (optional) is in operation.
	A squeaking sound may occur after running the unit in HEAT mode due to expansion and contraction of the unit's plastic parts.
Both the indoor unit and outdoor unit make noises	Low hissing sound during operation: This is normal and is caused by refrigerant gas flowing through both indoor and outdoor units.
	Low hissing sound when the system starts, has just stopped running, or is defrosting: This noise is normal and is caused by the refrigerant gas stopping or changing direction.
	Squeaking sound: Normal expansion and contraction of plastic and metal parts caused by temperature changes during operation can cause squeaking noises.

Issue	Possible Causes
The outdoor unit makes noises	The unit will make different sounds based on its current operating mode.
Dust is emitted from either the indoor or outdoor unit	The unit may accumulate dust during extended periods of non-use, which will be emitted when the unit is turned on. This can be mitigated by covering the unit during long periods of inactivity.
The unit emits a bad odor	The unit may absorb odors from the environment (such as furniture, cooking, cigarettes, etc.) which will be emitted during operations.
	The unit's filters have become moldy and should be cleaned.
The fan of the outdoor unit does not operate	During operation, the fan speed is controlled to optimize product operation.

NOTE: If problem persists, contact a local dealer or your nearest customer service center. Provide them with a detailed description of the unit malfunction as well as your model number.

Troubleshooting

When troubles occur, please check the following points before contacting a repair company.

Problem	Possible Causes	Solution
Poor Cooling Performance	Temperature setting may be higher than ambient room temperature	Lower the temperature setting
	The heat exchanger on the indoor or outdoor unit is dirty	Clean the affected heat exchanger
	The air filter is dirty	Remove the filter and clean it according to instructions
	The air inlet or outlet of either unit is blocked	Turn the unit off, remove the obstruction and turn it back on
	Doors and windows are open	Make sure that all doors and windows are closed while operating the unit
	Excessive heat is generated by sunlight	Close windows and curtains during periods of high heat or bright sunshine
	Too many sources of heat in the room (people, computers, electronics, etc.)	Reduce amount of heat sources
	Low refrigerant due to leak or long-term use	Check for leaks, re-seal if necessary and top off refrigerant

Problem	Possible Causes	Solution
The unit is not working	Power failure	Wait for the power to be restored
	The power is turned off	Turn on the power
	The fuse is burned out	Replace the fuse
	Remote control batteries are dead	Replace batteries
	The Unit's 3-minute protection has been activated	Wait three minutes after restarting the unit
	Timer is activated	Turn timer off
The unit starts and stops frequently	There's too much or too little refrigerant in the system	Check for leaks and recharge the system with refrigerant.
	Incompressible gas or moisture has entered the system.	Evacuate and recharge the system with refrigerant
	System circuit is blocked	Determine which circuit is blocked and replace the malfunctioning piece of equipment
	The compressor is broken	Replace the compressor
	The voltage is too high or too low	Install a manostat to regulate the voltage
Poor heating performance	The outdoor temperature is extremely low	Use auxiliary heating device
	Cold air is entering through doors and windows	Make sure that all doors and windows are closed during use
	Low refrigerant due to leak or long-term use	Check for leaks, re-seal if necessary and top off refrigerant
Indicator lamps continue flashing	The unit may stop operation or continue to run safely. If the indicator lamps continue to flash or error codes appear, wait for about 10 minutes. The problem may resolve itself.	
Error code appears and begins with the letters as the following in the window display of indoor unit:	If not, disconnect the power, then connect it again. Turn the unit on. If the problem persists, disconnect the power and contact your nearest customer service center.	
	<ul style="list-style-type: none"> • E(x), P(x), F(x) • EH(xx), EL(xx), EC(xx) • PH(xx), PL(xx), PC(xx) 	

NOTE: If your problem persists after performing the checks and diagnostics above, turn off your unit immediately and contact an authorized service center.

Repairs, Service and Warranty

It is hazardous for anyone installing, removing, altering, repairing, servicing or testing of this appliance.

Only an Authorised Service Person can carry out servicing or repairs to this appliance.

IF SERVICE IS REQUIRED:

If you have a problem, and the problem persists after you have made the checks mentioned in this manual, contact:

TECO Australia's Service on 1300 660 037 (8:30am - 4pm Mon~Fri AEST)

For warranty details please visit www.teco.com.au

Service Email: had.service@teco.com.au

Spare Parts: had.parts@teco.com.au



WARRANTY INFORMATION

Teco's warranty information for the product purchased is available at www.teco.com.au.
A copy of the warranty may also be obtained by contacting Teco's Warranty and Service Department on 1300 660 037 during business hours (Mon - Fri 8.30am – 4pm AEST).

To arrange for servicing of a Teco product, please contact our Warranty and Service Department on 1300 660 037 during business hours (Mon - Fri 8.30am – 4pm AEST).

To assist in processing any warranty claim that you may have Teco recommends that you:

1. Complete the following information in relation to your purchase:

Name of retailer: _____

Name of owner: _____

Date of purchase: _____

Model No. : _____

Serial No. : _____

MFG code: _____

2. Retain proof of your purchase for any warranty claim. Ideally this proof of purchase will be the tax invoice issued for your purchase.

3. Complete the following information in relation to the person that installed your Teco appliance (if applicable):

Installer's name: _____

Telephone No.: _____

Licence No.: _____

