



WARRANTY INFORMATION

Teco's warranty information for the product purchased is available at www.teco.com.au.

A copy of the warranty may also be obtained by contacting Teco's Warranty and Service Department on 1300 660 037 during business hours (Mon - Fri 8.30am -4pm AEST).

To arrange for servicing of a Teco product, please contact our Warranty and Service Department on 130066 0 037 during business hours (Mon - Fri 8.30am-4pm AEST).

To assist in processing any warranty claim that you may have Teco recommends that you:

I. Complete the following information in relation to your purchase:

Name of retailer: _____

Name of owner: _____

Date of purchase: _____

Model No. : _____

Serial No. : _____

MFG code: _____

2. Retain proof of your purchase for any warranty claim. Ideally this proof of purchase will be the tax invoice issued for your purchase.

3. Complete the following information in relation to the person that installed your Teco appliance (if applicable):

Installer's name: _____

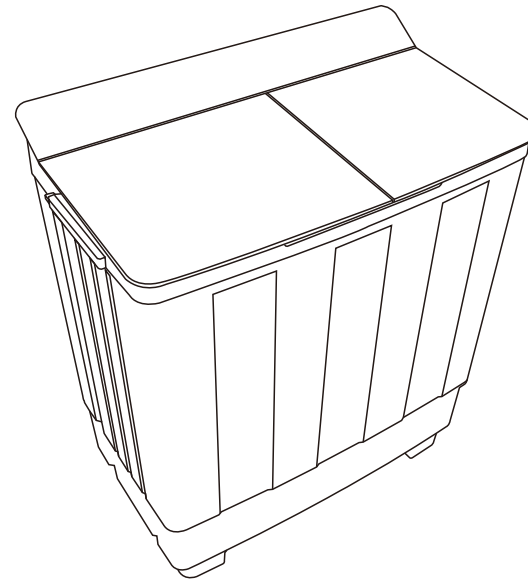
Telephone No.: _____

Licence No.: _____



Engineered To Perform

Washing Machine OWNER'S MANUAL



**Model:
TWM100TTBH**

IMPORTANT NOTE:

Thank you for selecting a TECO quality Washing Machine. Read this manual carefully before installing or operating your new unit. Make sure to save this manual for future reference.

The design and specifications are subject to change without prior notice for product improvement. Consult with the sales agency or manufacturer for details.



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This appliance is intended to be used in household and similar applications such as:

- staff kitchen areas in shops, offices and other working environments;
- farm houses;
- by clients in hotels, motels and other residential type environments;
- bed and breakfast type environments;

Areas for communal use in blocks of flats or in launderettes.

For washing machines having ventilation openings in the base, the installation instructions shall state that the openings must not be obstructed by a carpet.

Safety Precaution

Safety Precaution

Be sure to completely with the following to prevent damage to your body, properly or others:

	The sign stands for "pay attention", and the picture of specific items needs attention shows in Δ .
	The sign stands for "Forbidden", and the picture of specific items forbidden shows in ⊘ .
	The sign stands for "must do", and the picture of specific items must be done shows in ⊙ .

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- The washer is designed to operate on a single phase power supply within a voltage range of 220~240V/50Hz. Indoor use only.

<p>Do not dismantle the machine by yourself.</p> <p>Forbid dismantling</p>	<p>Do not install the machine in damp or rainy environment to avoid electric shock, fire, machine failure, or deformation.</p> <p>Avoid dampness</p>	<p>Do not place inflammable materials like burning candle, mosquito incense, cigaret etc. or heating source like electric stove, calorifier etc. on the machine.</p> <p>Forbidden</p>	<p>Do not spray water directly to the machine.</p> <p>Avoid spraying water</p>
<p>Do not let baby sit on it or place heavy things on it.</p> <p>Forbidden</p>	<p>Do not wash clothes that are stained with kerosene, petrol, alcohol, and other flammable substance.</p> <p>Forbidden</p>	<p>Make sure that the water inlet hose is connected and the tap is opened before washing.</p>	<p>Do not exceed the max. water level to avoid water overflowing and machine failure.</p> <p>Forbidden</p>
<p>To avoid electric shock resulting from electric leakage, please connect grounding wire of the plug properly.</p> <p>Grounding</p>	<p>Do not let baby climb to the machine or play near running tub to avoid accident.</p> <p>Forbidden</p>	<p>If use warm water, the water temperature should not exceed 50°C.</p> <p>Forbidden</p>	<p>Do not wash down-filled coat, raincoat or similar clothes.</p> <p>Forbidden</p>
<p>Wipe off dirty and dust on the plug often to prevent poor contact with power supply.</p>	<p>Do not put hands into the tub before it stopping running.</p> <p>Forbid putting into</p>	<p>Do not replace power cord by yourself.</p> <p>Forbidden</p>	<p>Do not damage the power cord and plug to avoid electric shock, short circuit or fire.</p> <p>Forbidden</p>
<p>Insert the plug tightly when use.</p>	<p>Do not pull the cord when unplug the plug.</p>	<p>Do not insert or unplug the plug with wet hands to avoid electric shock.</p> <p>Forbid wet hands</p>	<p>Unplug the plug from socket after use.</p> <p>Unplug the plug</p>

Installation

Attention To Installation

Installing Location

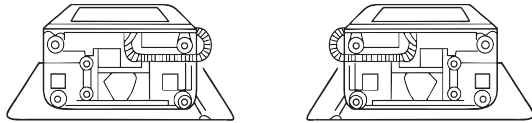
In order to avoid electrical failure, discoloration and deformation, do not install the machine in the following places:

- Locations exposed to direct sunlight
- Locations exposed to rain or snow
- Locations with uneven or unstable ground



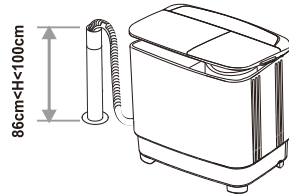
Alternative Drain Option

- It is possible to change the side in which the drain hose is located.
- Carefully lay the washer down to access the base.
- Relocate the drain hose to the opposite side.



Installing Drainage Hose

- When placing the drain hose, ensure it is between 860 and 1000mm above the surface the clothes washer is placed on (washer base).
- Ensure the drain hose is placed in a drain with a diameter of at least 30mm to meet minimum drainage flow requirements of 40 L/min.



Installing Water Inlet Hose

- Unpack the supplied accessory kit and locate the inlet hose.
- Locate the water inlet at rear of the unit (You can choose to fill water into the wash tub or spin tub by connecting the water inlet hose to the desired water inlet on each side).
- Insert the water inlet hose securely onto the water inlet.
- Attach the other end of the water inlet hose to your water mains tap.
- Do not turn the water on until you are ready to perform a wash cycle.
- Please note: Ensure both ends of the water inlet hose are securely connected before turning on the mains water to prevent water leakage.

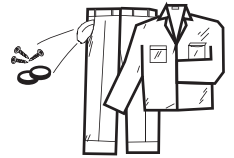
Preparation Instructions

Preparation Instructions

Please check the following before commencing each wash.

- Water inlet hose is connected securely to the washer and the mains water tap.
- Drainage hose is connected securely and positioned correctly.
- The power plug is securely and correctly connected to the mains power outlet.
- Check each item before washing for any special washing instructions. Ensure all items are machine washable before attempting to wash.
- Empty and turn inside out all pockets of contents.
- Tie any long strips (eg. apron ties), do up buttons and zippers.
- Do not exceed the rated capacity of the washer.
- Place items evenly within the washer tub.
- Items with decorative attachments, large buttons or items that may be damaged or damage the drum during a wash, should be placed into a laundry bag before washing.
- Divide the laundry into colour fast and non-colour fast items.
- Place items that do not absorb water easily into the tub (water) by hand.
- Read and follow any instructions on washing detergent packaging.
- Items that are prone to collect lint or are of a fluffy material should be turned inside out before washing.
- Do not place items polluted with chemicals into the washer.

- ⚠ Before each wash, be sure to check all pockets and remove contents (keys, coins, etc.) and close any zippers to prevent damage to the clothing and the clothes washer.



- ⚠ Do not fill the WASH TUB beyond the HI water level. It is strongly recommended not to leave the washer while filling the WASH TUB with water. This appliance comes with overflow prevention. It is still possible for water to escape from the appliance once the overflow inner tub is full.

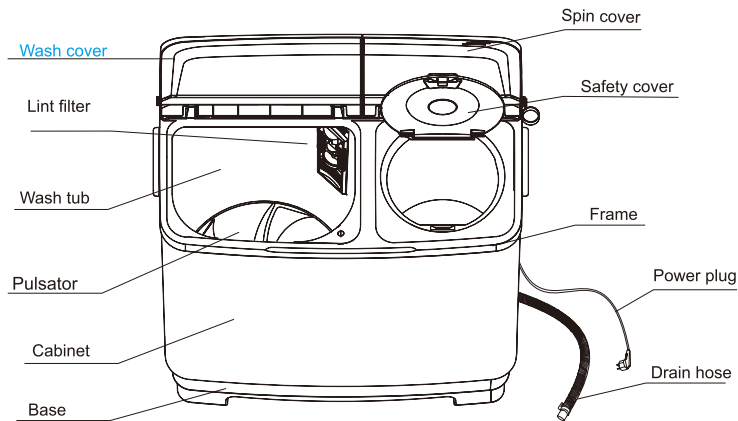
- ⚠ Ensure the control panel lid is closed at all times when not using the controls to prevent water from entering the control panel and damaging the machine.

Adding Detergent

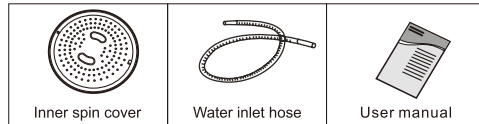
- Please choose suitable type of detergent for the various washing temperature to get the best washing performance with less water and energy consumption.
- Follow the instructions on the detergent package.
- Use appropriate amount of detergent pending on weight of the laundry and degree of soiling.
- Use longer or added rinse cycle when using powder detergent to avoid remain on the laundry.

Structure Instruction

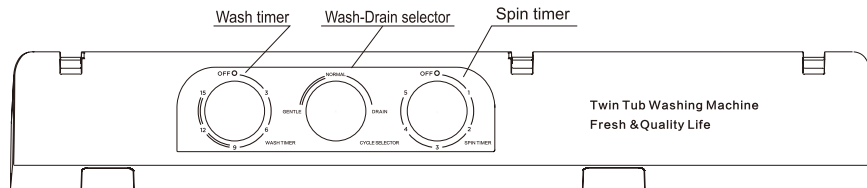
Name Of Parts



Accessories



Introduction Of Control Panel

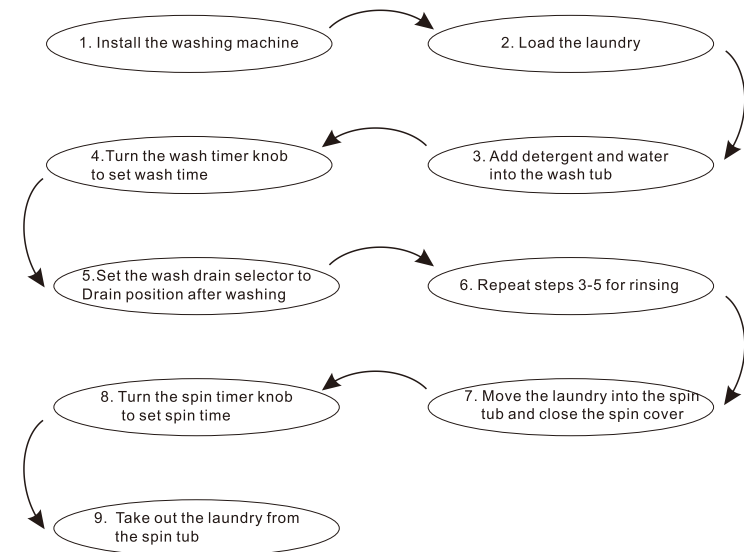


The drawing above is for reference only, specific drawing is subject to actual models.

- Water inlet: be used to inject water.
- Wash timer: be used to select required washing time.
- Spin timer: be used to select required spinning time.
- Wash-Drain selector: For washing or rinsing, select "Normal" or "Gentle". For Draining, select "Drain".

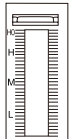
Usage method

Quick Start



Washing Method

1. Insert the water inlet hose into the water inlet mouth, and choose injecting water to the wash tub.
2. Put the laundry into the wash tub, and add detergent into it. Fill water to half of the desired water level, turn off the water tap and let laundry soak in the solution for a few minutes, then fill water to desired water level.
3. Set wash program "Normal" or "Gentle" as per amount and texture of laundry.
4. Turn the wash timer knob to set wash time.
5. After washing, set the wash drain selector to "Drain" position for draining.



Water Level Indicator

- ⚠ **Do not exceed the rated capacity of the washer.**
- ⚠ **Ensure control lid is closed during operation.**

Rinsing Method

A. Spraying rinse (rinse in the spin tub)

1. Put the laundry into the spin tub after washing.
2. Turn on the water tap, choose to fill water into the spin tub for 3-4 minutes, and then turn off the water tap.
3. Set the spin timer for 2-5 minutes for rinsing.
4. The above steps can be repeated.

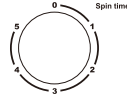
Note: If there is red rust in water, do not choose spraying rinse, for the rust is easy to adhere to laundry.

- ⚠ **Ensure not to fill water into spin tub when spinning.**
- ⚠ **Ensure control lid is closed during operation.**

Usage method


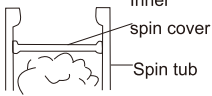

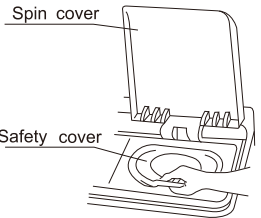
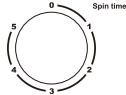
B. Common rinse (rinse in the wash tub)

- ① To save time, water and energy, can do pre-spinning before rinsing.
- ② Put laundry which have already been dehydrated into the wash tub.
- ③ After filling water to the desired level, turn off the water tap to save water.
- ④ Turn the "Wash selector" knob to the "Normal" or "Gentle".
- ⑤ Set the "wash timer" to the desired time (about 3-5 minutes) for rinsing.
- ⑥ After rinsing, put the washing materials into the spin tub to spin for 1 to 5 minutes.
- ⑦ Drain out the rinsing water in the wash tub.
- ⑧ The above steps can be repeated.



⚠ Ensure control lid is closed during operation.

Spinning Method

<p>1. Shake out the laundry and put them into the spin tub.</p> 	<p>2. Put the inner spin cover on the laundry. Confirm the inner spin cover is placed horizontally.</p> <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">  <p>Correct</p> </div> <div style="text-align: center;">  <p>Incorrect</p> </div> </div>														
<p>3. Close the safety cover and the spin cover.</p> 	<p>4. Refer to the following table to select spinning time.</p> <table border="1" style="width: 100%;"> <thead> <tr> <th>Washing materials</th> <th>Spin time</th> </tr> </thead> <tbody> <tr> <td>Sari (Silk/chemical fiber)</td> <td>About 50 seconds</td> </tr> <tr> <td>Light clothes (fiber/blended)</td> <td>About 1 minute</td> </tr> <tr> <td>Knitwear (fiber)</td> <td>About 1- 2 minutes</td> </tr> <tr> <td>Underwear (cotton)</td> <td>About 2-3 minutes</td> </tr> <tr> <td>Slipover (cotton/linen)</td> <td>About 3-4 minutes</td> </tr> <tr> <td>Toweling coverlet (cotton)</td> <td>About 5 minutes</td> </tr> </tbody> </table> <div style="text-align: right; margin-top: 10px;">  </div>	Washing materials	Spin time	Sari (Silk/chemical fiber)	About 50 seconds	Light clothes (fiber/blended)	About 1 minute	Knitwear (fiber)	About 1- 2 minutes	Underwear (cotton)	About 2-3 minutes	Slipover (cotton/linen)	About 3-4 minutes	Toweling coverlet (cotton)	About 5 minutes
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- ⚠ The appliance can not be used by children or persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.
- ⚠ The new hose supplied with the appliance are to be used and that old hose should not be used.
- ⚠ When choose to inject water to wash tub or spin tub, water injecting is forbidden.
- ⚠ If strong vibration occurs in time of spinning, open the spin cover immediately. Make sure that the washing machine is placed on a flat and stable floor, and then adjust washing materials, distribute them evenly.
- ⚠ To do spinning and draining together, please spin for 1 minute before draining.
- ⚠ Do not wash or spin waterproof clothes or clothes that float easily to avoid abnormal vibration or damage to the clothes.

Usage method

Normal Program

The program "Normal (Standard wash 40 minutes, with 60°C warm water and 20°C cold water, spin twice, 3 minutes each; rinse once for 15 minutes with 20°C cold water, spin twice, 5 minutes each; Water level M)" is identical to the program (Standard) in the test report. This is the program recommended to wash a normally soiled cotton load at rated load capacity.

Main Technical Parameters

Model No	Capacity		Power Supply	Input Power		Maximum water	Overall dimension	Net weight
	Wash	Spin		Wash	Spin			
TWM100TTBH	10.0kg	5.5kg	220-240V~ /50-60Hz	500W/180W	0.1-0.6Mpa	855x505x995(mm)	24.5kg	

NOTE: This product is subject to continuous improvement, specifications are subject to change without prior notice. Please refer to rating plate attached to the appliance for full specifications

Maintenance

Attention To Maintenance

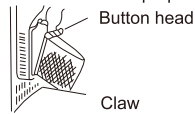
Cabinet maintenance

After using the washing machine, wipe the moisture and stain on it with a piece of soft cloth. To avoid damage to the surface, do not use corrosive or volatile chemicals.



Cleaning the lint filter

- ◆ Press the button head, and pull the lint filter out.
- ◆ Turn the filter net inside out, and rinse it in water.
- ◆ After inserting the claw, press the button to insert it into place.
- ◆ A sound of "ba" means proper installation.



Anti-freezing protection

▲ To prevent from freezing:

- ① Turn off the water tap, remove the water inlet hose and empty water in the water inlet hose completely.
- ② Lay the drain hose and turn the drain selector knob to the "Drain" position to empty the water in the tub.

▲ If the water is frozen, please take the following steps:

- ① Put the water inlet hose into warm water of about so 50°C.
- ② Keep about 2 liters of warm water below so 50°C in the wash tub for about 10 minutes, and then lay the drain hose and turn the wash drain selector knob to the "Drain" position to empty the water.
- ③ Fit the water inlet hose and turn on the water tap to confirm water filling and draining work properly.



⚠ After you use the washing machine, never forget to do the following two things:

1. Disconnect the power plug.
2. Remove the water inlet hose.

Maintenance

- Do not connect to the hot water supply.
- After using, be sure to unplug the power plug.
- Be sure to use plug that is properly grounded.
- The maximum gradient of the supporting surface for the washing machine should not exceed 2°.
- Do not tear down electrical wires and components in the machine by yourself.
- There are holes on the base for ventilation. These holes should not be blocked by foreign objects (carpets, etc.).
- Never connect the grounding wire with the live wire, or it may lead to an electric shock.
- If the power cord is damaged, it must be replaced by a qualified person to avoid a hazard.

If the following symptoms occur, please disconnect the power plug and perform the following checks:

Symptom	Reason
The washing machine does not work.	<ul style="list-style-type: none"> ● Check that the power supply is in good condition. ● Check that the power plug is inserted properly. ● Check that the wash timer knob or the spin timer knob is not in the "0" position.
The drain hose does not work.	<ul style="list-style-type: none"> ● Check that the drain hose is not laid too high. ● Check that the drain hose is not frozen. ● Check that the drain hose is not blocked by foreign matter.
There is abnormal noise during washing.	<ul style="list-style-type: none"> ● Check that there are no coins or any other foreign objects dropped into the wash tub.
There is abnormal noise and violent vibration during spinning.	<ul style="list-style-type: none"> ● Check that the washing machine is placed on flat, stable floor. ● Check that clothes are evenly distributed in the spin tub. ● Check that there are no washing materials or foaming debris dropped into the outside of the spin tub.

REPAIRS, SERVICE & WARRANTY

It is hazardous for anyone installing, removing, altering, repairing, servicing, or testing this appliance. Doing so may cause injury or damage to the appliance.

Only an Authorised Service Person can carry out servicing or repairs to this appliance.

IF SERVICE IS REQUIRED

If you have a problem, and the problem persists after you have made the checks mentioned in the Troubleshooting section of this manual, contact: TECO Australia Service on 1300 660 037 (9am to 4pm AEST Mon to Fri). For warranty details please visit www.teco.com.au