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ISSUED: 11/08/2021 PAGES

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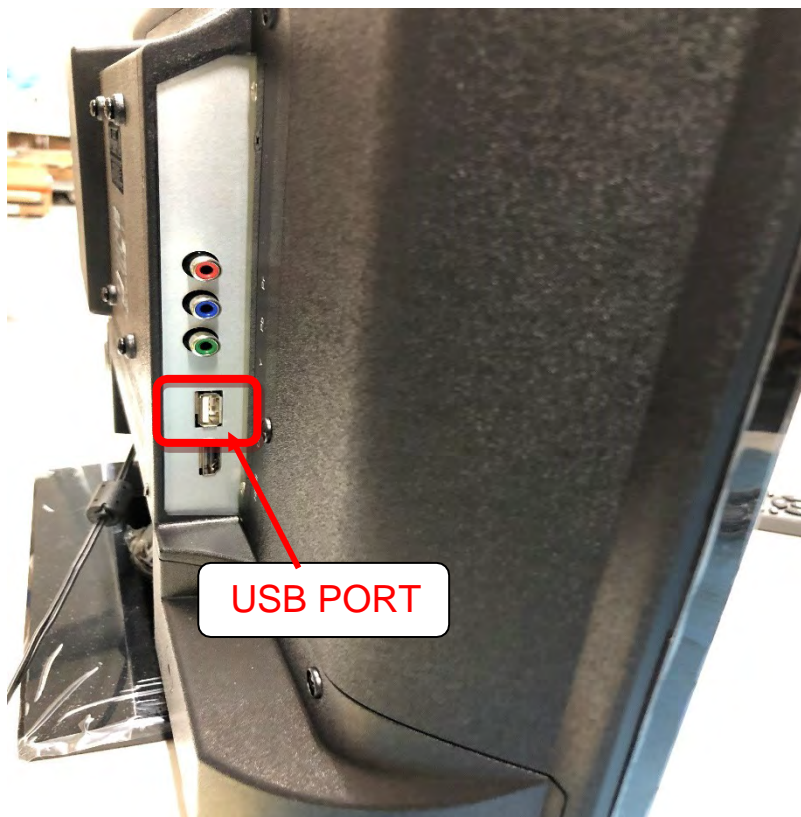
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SERVICE BULLETIN



SUBJECT: FIRMWARE UPGRADE TO TECO TELEVISION RECEIVERS VIA USB DEVICE
APPLICABLE MODELS: LED19JHRDHU, LED24JFRDHU, LED32JHRDHU

1. Download the firmware, file names MSD3663_OB33510_50.bin (Model Nos.LED19JHRDHU & LED24JFRDHU) and MSD3663.bin (Model No. LED32JHRDHU) to the root directory of the USB device.
2. Please ensure the correct file is selected, relevant to the Model No. of TV
3. Plugin the USB device to the TV USB port before plugging in the Power supply adapter, as shown in the figure below:



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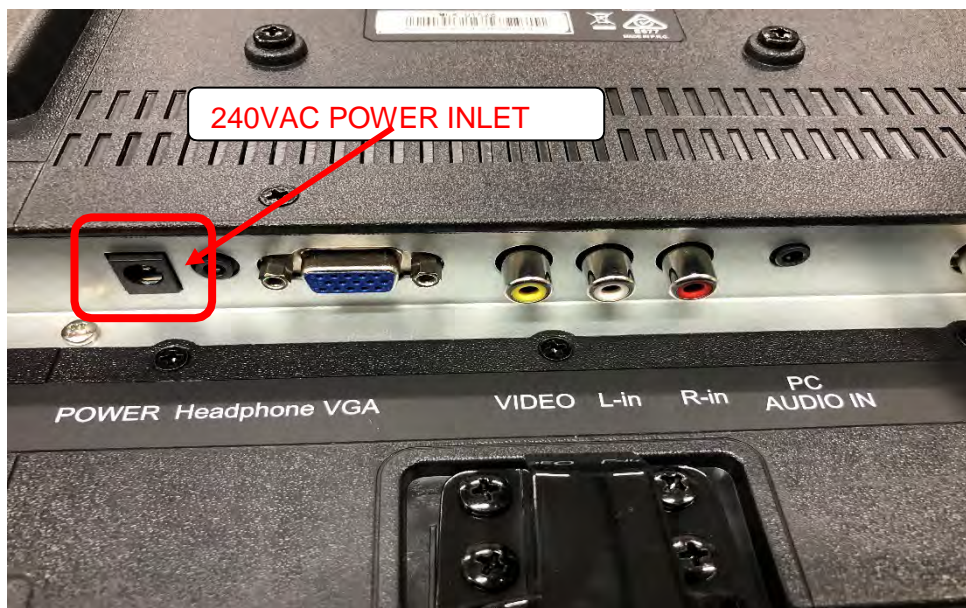
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4. Plug in the Power supply adapter into 240VAC wall socket:



5. Plug in the Power adapter cable plug to the power inlet socket of the TV and the upgrade will commence:



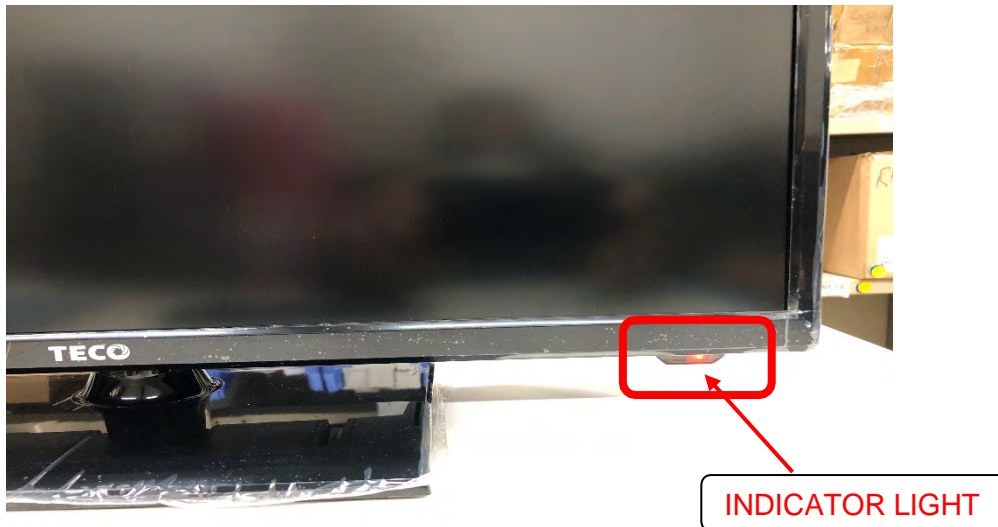
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- The indicator light flashes alternately red and green (slow flash) during the upgrade process. The TV screen will not be lit up and no upgrade progress bar is displayed, as shown in the figure below:



- On completion of the upgrade, the indicator light will flash alternately red and green (quick flash), then disconnect the power, unplug the USB device, wait for the indicator light to go out and then re-plug the power supply adapter. The firmware upgrade is complete. (Upgrade time is about 20 seconds)

PLEASE NOTE THAT ALL IMAGES/ PHOTOS ARE FOR ILLUSTRATION PURPOSES ONLY AND MAY VARY WITH DIFFERENT MODELS